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June 7<sup>th</sup> 2013,

## To whom it may concern

Trade reference letter - Quality of service

Down2earth bvba Research Campus Hasselt, RCH1 Kempische Steenweg 301/9 B-3500 Hasselt

I confirm that I have dealt with Down2earth bvba since 2012, during which time they have provided our company with excellent support in the areas of consultancy services, sales of equipment, and after sales support.

In this regard, especially the supply of complete tunneling systems including AVN2000D and ancillary equipment, which was completely rebuilt, we are very happy from our side with the achieved results.

Another positive element in the co-operation is the full range support of equipment supply, after sales, and specialized jobsite personnel.

We hope that we can continue this kind of co-operation between both companies for continued success.

I can confidently recommend Down2Earth bvba as a solid and reliable supplier, consultant, and expert in their field.

Yours faithfully,

John Grennah - Director Ward & Burke Microtunnelling Ltd.

